



# COUNTY OF DELAWARE

GOVERNMENT CENTER BUILDING  
201 W. FRONT STREET  
MEDIA, PENNSYLVANIA 19063

## COUNTY COUNCIL

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## DEPARTMENT OF PUBLIC RELATIONS

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## Delaware County COVID-19 Call Center Opens Monday, January 25

Delaware County opened a COVID-19 Call Center on Monday, Jan. 25, to answer COVID-19 related questions from individuals, organizations, and businesses.

The COVID-19 Call Center will be open Monday through Friday, between the hours of 8:30 a.m. and 4:30 p.m. In addition to responding to phone calls, the Center will also respond to emailed inquiries.

**Phone: (484) 276-2100**

**Email: [Covid19Resources@co.delaware.pa.us](mailto:Covid19Resources@co.delaware.pa.us)**

While the Call Center staff will attempt to answer all COVID-19-related questions, the immediate mission will be to address questions related to the County's updated COVID-19 vaccination plans and to provide assistance to individuals interesting in receiving a vaccination or test. The Call Center staff's focus will be:

- Working with residents to determine their vaccination phase
- Assisting Phase 1A residents who have been unable to complete the Phase 1A Vaccine Interest Survey using the online registration
- Helping residents locate convenient COVID-19 testing sites and, if needed, help them register to receive a test through a county-sponsored testing site
- Answering general questions about COVID-19 testing and vaccinations

General questions about COVID-19 (quarantine guidelines, masks, restaurant seating capacity limits, etc.) should be directed to the Chester County Health Department at (610) 344-6225, Monday through Friday, 8:30 a.m. to 4:30 p.m.